

REVERSE OSMOSIS (RO) SYSTEM - QUICK REFERENCE GUIDE

Below are a few important notes to help you get started and keep things running smoothly.

01 INITIAL FLUSHING INSTRUCTIONS

Please wait 1-1.5 hours after installation before performing the initial flushing cycle. This gives the system time to pressurize and allows the filters to fully activate.

Once that time has passed:

- Open the RO faucet and let it run for 10 minutes
- Close the faucet and allow the tank to refill for 5 minutes
- Then run the faucet again for another 10 minutes

Note: Water flow may be inconsistent during this process—this is normal as pressure stabilizes and air clears from the lines.

02 CLOUDY WATER AFTER INSTALLATION?

You may notice cloudy or slightly grey water after installation. This is completely normal and caused by trapped air and oxygenation during the first few uses.

The water is perfectly safe to drink—the cloudiness will clear up quickly with regular use as pressure stabilizes and air escapes from the system. You can also pour a glass and let it sit for 1–2 minutes—the bubbles will naturally disappear.

03 IN CASE OF A LEAK OR ISSUE

If you notice any leaking or abnormal behavior:

- Locate the blue-handled shut-off valve next to the cold water line under your sink
- Turn the handle to shut off water to the system
- Contact your Hydrality representative directly, or call our support line at **833-681-7778**

04 FILTER REPLACEMENT REMINDER

We'll send you a reminder email and text one year from today to schedule your annual filter replacement. If you'd like to arrange it sooner, just let us know—we're happy to help.

QUESTIONS?

We're always here if you need anything. You can access this information anytime—along with step-by-step support—at drinkhydrality.com/owners.